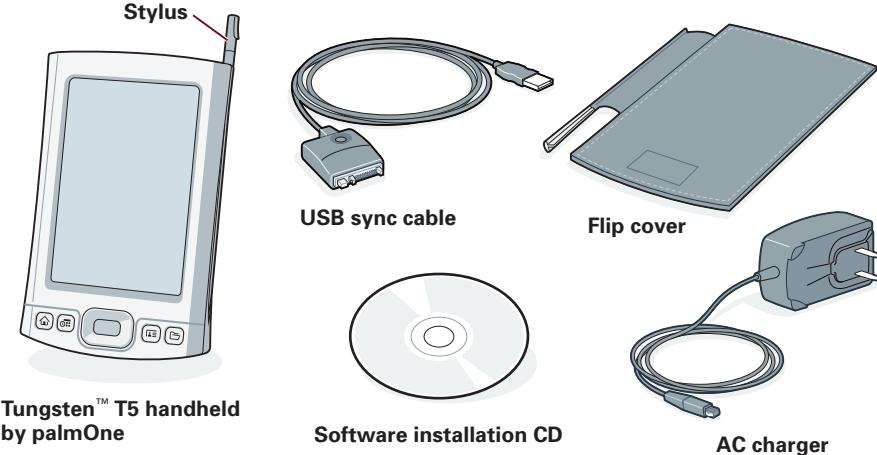


Start Here

Here's what you'll do with this guide:

- Charge and set up your handheld.
- Install Palm® Desktop software and other software for synchronizing, moving files, and more.
- Synchronize your handheld with your computer.



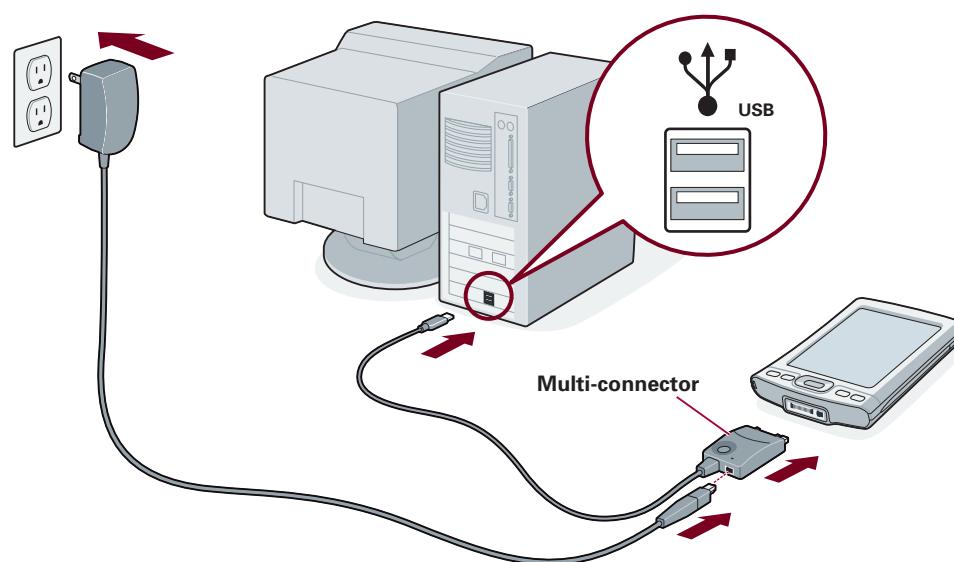
Important! Already use a palmOne™ handheld?

Before going on to step 1, synchronize your current handheld with your computer so that the information is up-to-date.

For more information on upgrading, go to www.palmOne.com/support/tungsten5.

1 Connect and charge

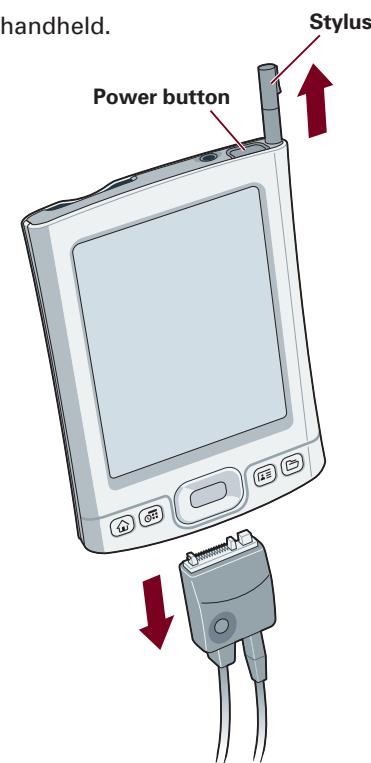
- a. Plug the sync cable into your handheld and into a USB port **on the back** of your computer.
- b. Plug the AC charger into the Multi-connector on the sync cable and into an outlet.
- c. Charge for **three hours**. Be sure to fully charge your handheld before going on to the next step.



2 Set up

- a. Unplug the sync cable from your handheld.
- b. Press the power button.
- c. Remove the stylus.
- d. Follow the onscreen instructions to set up your handheld.

Tip: Take the Quick Tour  to learn more about the great features of your Tungsten T5.



Problems? See Troubleshooting below.

3 Install software

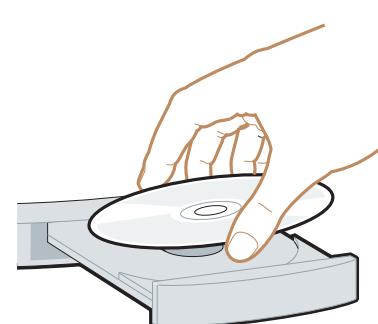
To install Palm Desktop software, the new File Transfer application, and other important software, insert the CD into your computer's CD drive.

Windows:

Follow the installation instructions that appear on your computer screen.

Mac:

Double-click the CD icon, and then double-click palmOneDesktop.pkg.



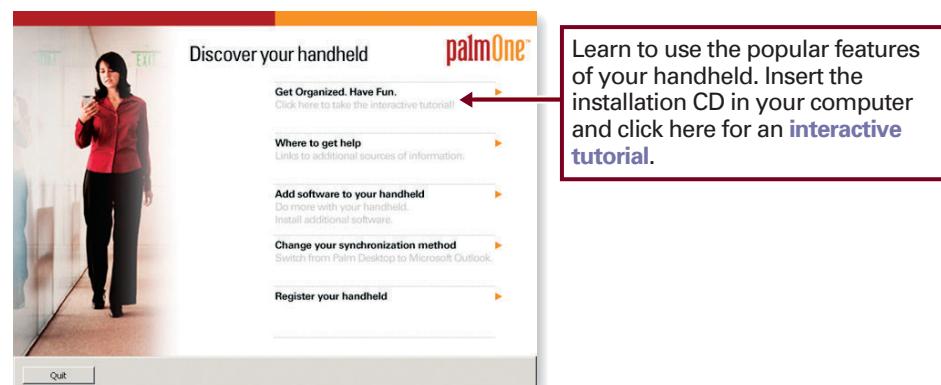
Already use a palmOne handheld?
Want to synchronize with Microsoft Outlook? Select "Change your synchronization method" at the end of the installation process on the CD.

Problems? See Troubleshooting below.

 Done

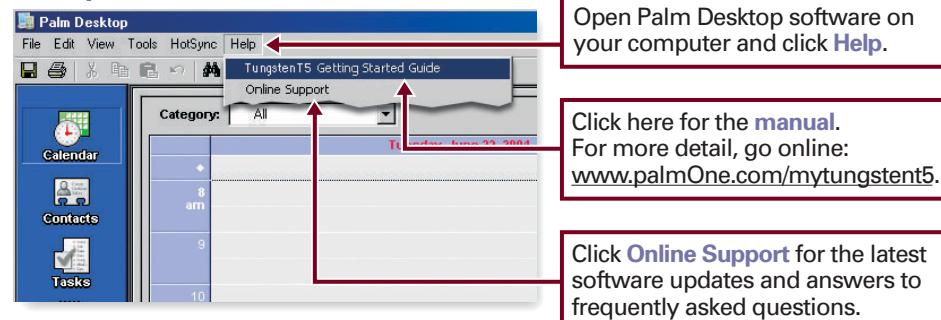
Get answers, learn more

Take the tutorial



Learn to use the popular features of your handheld. Insert the installation CD in your computer and click here for an **interactive tutorial**.

Find your manual



Open Palm Desktop software on your computer and click **Help**.

Click here for the **manual**. For more detail, go online: www.palmOne.com/mytungsten5.

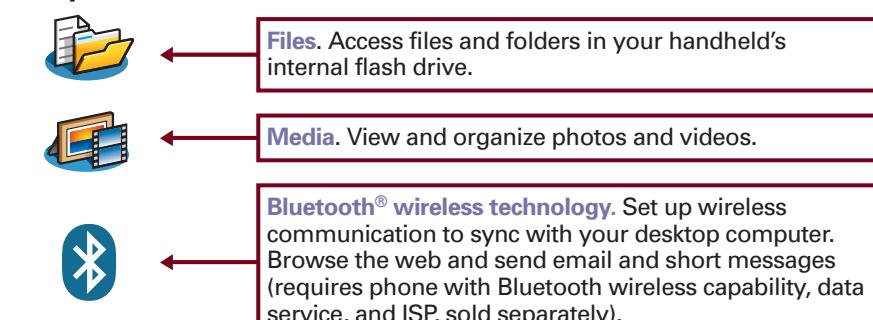
Click **Online Support** for the latest software updates and answers to frequently asked questions.

Look for these great features

On your computer desktop



On your handheld



Troubleshooting

Support information is also available at www.palmOne.com/support/tungsten5

Your handheld does not turn on, or does not respond when you tap it

1. Try turning it on by pressing one of the quick buttons on the front panel.
2. Do a soft reset. Unscrew the top of the stylus and use the tool inside to gently press the reset button inside the hole on the back of the handheld.
3. Make sure the AC charger is fully connected to the handheld or the sync cable and to a *working* outlet. Charge for another three full hours.

Palm Desktop Installer does not start when you put the CD into the drive

Windows:

1. Click the Start button and select Run.
2. Click Browse to locate the drive that contains the CD that came with your Tungsten T5.
3. Double-click autorun.exe on the CD.

Mac:

1. Double-click the CD icon on the Mac desktop.
2. Double-click palmOneDesktop.pkg.

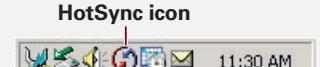
Synchronization does not begin

Be sure the sync cable is plugged into your handheld and a USB port **on the back** of your computer.

Check your computer:

Windows:

1. Make sure the HotSync® icon appears in the group of icons in the lower-right part of your screen.



If not:

- a. Click the Start button and select Programs.
- b. Select Palm Desktop, and then select HotSync Manager.

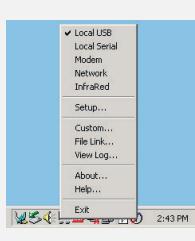
2. Check the connection type:
 - a. Disconnect and then reconnect the sync cable.
 - b. Make sure there is a checkmark next to Local USB. If not, click Local USB.

Mac:

1. Make sure the HotSync Manager is enabled:
 - a. Double-click the HotSync Manager icon in the Palm folder.
 - b. In the HotSync Controls tab, click Enabled.
2. Make sure the USB connection is working:
 - a. Disconnect and then reconnect the sync cable.
 - b. Restart your computer.

Check your handheld:

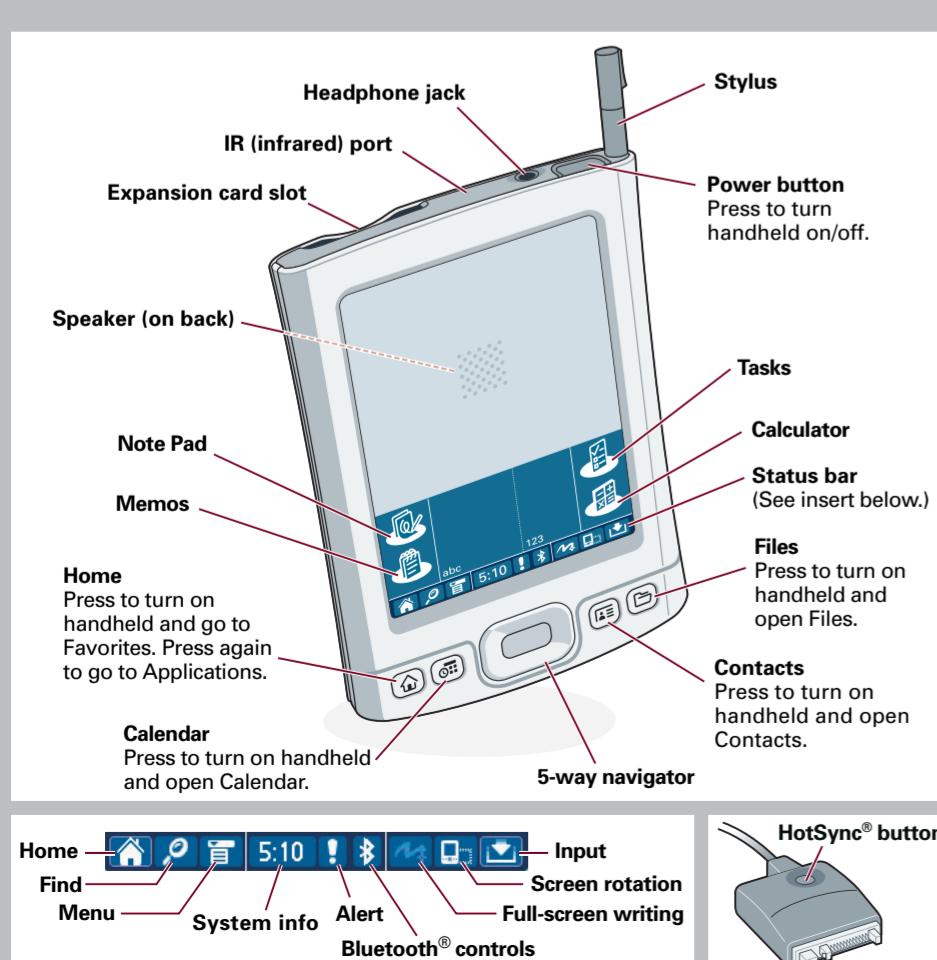
1. Press the Home  button twice, and then tap HotSync  in Applications.
2. In the HotSync application, make sure of the following:
 - Local is highlighted. If it isn't highlighted, tap Local.
 - The phrase Cable/Cradle appears. If not, tap the pick list, and then tap Cradle/Cable.
3. Press the HotSync button on the cable.



Already use a palmOne handheld?

Did you load any third-party applications on your previous palmOne handheld? You'll have to update them if they are not compatible with your new handheld. If any of the following symptoms occur on your new handheld after you synchronize, remove these applications and contact the vendor for updated versions: handheld freezes or resets when you open an application; slow performance; unusual screen display; difficulties using handheld features; uneven sound quality.

TUNGSTEN™ | T5



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Software Download Available
Palm® Desktop software is available on CD. Check www.palmOne.com for updates and new versions of the software.

Agency Compliance Information
Product regulatory and compliance information can be found in the *User Guide* at www.palmOne.com/tungsten5-userguide

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**Read
This First**